

## REVIEW

## Mediation model of media determinants of water rates

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**Abstract:** The press, by spreading the availability of resources, shortages linked with preservation. In this sense, the work explores nine briefings from 2019 to 2022 published in national newspapers regarding the lack of supply, quality, benefit, punishment and discomfort as a consequence of the water situation in a demarcation east of Mexico City. This finding was considered as evidence of a moderate degree of media coverage the press regarding the problems arising from water shortages. From the results discussed its implications with other studies conducted in the demarcation.

**Keywords:** media determinants, water rates, framing index, full and cost

## 1 Introduction

From the economic approach, the water problem is an imbalance between availability and consumption that can only be solved if a fee system is implemented. In the world 97.5% of the water is salty, sweet 2.24% and only 1% is available in rivers, lakes and aquifers for human consumption. 113000 km<sup>3</sup> of water, are precipitated annually [1]. Resource availability has decreased gradually. In 1950 only, Asia had a low availability and by 2025 this shortage will spread to five continents. The imbalance between exploitation (estimated 4600 km<sup>3</sup>) of the resource and its natural recharge affect their availability for consumption (2400 km<sup>3</sup>) in agriculture, industry and domestic activities. In the case of Mexico, being the eleventh most populous country in the world (101.7 million people), with a density of 52 people per km<sup>2</sup> on average; a smaller population of 15 years (33%), 74% live in urban areas and their per capita income per year is 8,790 US dollars working 40 hours a week, its annual growth is 2.1 million and is expected to in 2050 increased 48%, estimating their population at 131, 7 million for 2030, has been classified with an index of extremely low availability with less than 1,000 cubic meters per capita per year.

Regarding the center and north of the country where economic growth is significant areas, the availability of the resource is classified as very low with 1000 to 2000 cubic meters per capita per year [2]. Only southeastern Mexico that has had some significant economic growth has been classified with high availability of 10,000 cubic meters per person per year. The northern, central and northeastern contributing 85% of gross domestic product (GDP) and have 77% of the population have only 32% of the availability of water, about 1874 cubic meters per capita per year. In contrast, the southeast area contributes 15% of GDP and accounts for 23% of the population has a high availability of 66% of water resources, approximately 13,759 cubic meters per person per year. Thus, the average domestic availability of water is 4573 cubic meters per person per year.

In the case of the Metropolitan Area of Mexico inhabit 18,620,763 concentrated in an area of 4,979 square kilometers and a population density of 3,740 people per square kilometer acute intermittent water service as the main problem. In the MCMA, during the period from 1950 to 2000, the population has increased 5.25 times and went from 3'442,557 inhabitants 18'076,572 residents [3]. Regarding the population density the State of Mexico and Mexico City are the first and second entities with more occupied dwellings being the most populous Iztapalapa with 1,750,336 of which half are under 15 years.

Such a scenario is exacerbated when one considers that the quality of surface water of 393 stations in 225 rivers, 81 stations in 62 lakes and reservoirs, 26 stations in 13 sanctuaries and

coastal sites, 15 stations wastewater discharge has been reported to be very low as well as the underground consisting of 228 stations in 24 aquifers, established by the Index Water Quality with values between 0 and 100, the latter being excellent value, after acceptable, slightly contaminated, polluted, heavily polluted, and the last as excessively contaminated. 60.7% of surface water and groundwater 46.3% are polluted and heavily polluted, classifying surface water the Valley of Mexico as excessively contaminated with a 32.49 [4]. Water supply in the ZMVM is 68 m<sup>3</sup>/sec. Which comes from wells operated 25.16 m<sup>3</sup>/sec. (37%), recharged wells 15 m<sup>3</sup>/sec. (22%), springs 0.36 m<sup>3</sup>/sec. (2%), Cutzamala River 13.6 m<sup>3</sup>/sec. (20%) of Rio Lerma 6.12m<sup>3</sup>/sec. (9%) and sanitation to 6.8 m<sup>3</sup>/sec. (10%). Regarding the degree of resource pressure, the MCMA ranks first with 120% overexploitation of available water. Although the hydrological situation is extremely committed to the MCMA, other hydrological regions are very close to this problem. The north, northeast and central areas exploit 40% of their water resources.

In the case of Mexico City in 1955 it had an availability of 11,500 cubic meters per capita. In 2004 it decreased to 4094 cubic meters per capita. In the same year he consumed 74 percent of the total water equivalent to 16,157 cubic meters per second supplied [5]. Water in the Federal District, is aimed at industry (17%), trade (16%) and household goods (67%) which is divided into the use of toilet (40%), shower (30%), clothing (15%), dishes (6%), kitchen (5%) and others (4%). Iztapalapa by concentrating the population had the highest consumption 2,732 cubic meters per second, equivalent to 16.9 percent of the total. Gustavo A. Madero and Alvaro Obregon with 13.75 and 9.94 percent respectively. In contrast, lower consumption delegations were Cuajimalpa, Tláhuac and Milpa Alta with 5.97 percent. In this sense, it is expected 2020 annual availability of 3,500 cubic meters per capita [6]. Therefore, service coverage is exclusive with 905,000 people without drinking water because there is a shortage of six cubic meters per second.

In the case of domestic water consumption to establish criteria shortages are as follows:

- (1) Critical between 1000 and 1700 meters cubic per year;
- (2) Low between 1700 and 5000 meters cubic per year;
- (3) Media between 5000 and 10,000 meters per year;
- (4) High m to s of 10,000 meters cubic per year.

The 32.27 percent of users is within the threshold range, 78.5 percent have less than 50 cubic meters consumption, 11 percent consume less than 10 cubic meters and 0.38 consumes more than 180 cubic meters every two months [7]. The average payment in Mexico City from 110.25 pesos every two months. This means revenue from fees charged to users of 80 percent in relation to its actual cost for the service.

It is estimated that in 2025 80% of the world population will be high scarcity. The forecast for 2050 implies a range of temperature increase of 1.4 to 5.6 Celsius causing an increase of 44 centimeters in sea level, 5% more rainfall and extinction of a quarter of the species. In this sense, it is estimated 2025 global crisis irregular and unhealthy water supply in which 2000 million people will not have drinkable water. In 2030 the population growth of the Metropolitan Area of Mexico (MCMA) will be 22.5 million inhabitants, the metropolitan area of Guadalajara (ZMG) of 4.8 million inhabitants and the metropolitan area of Monterrey (ZMM) 4.9 million population [8]. The issue of distribution of water resources would focus on those cities with more than 500 thousand inhabitants. If we consider population projections, the metropolitan areas of Guadalajara, Monterrey, Cuernavaca, Tlaxcala, Veracruz, Puebla, Aguascalientes, Toluca, San Luis and Cancun would be in a crisis of water availability expected by 2025.

The economic approach has established a collection system to reduce the imbalance between water availability and water consumption, therefore:

- (1) Standard rate. The rate per unit of water is independent of the amount of water consumed. The rate is the same regardless of the availability or consumption of water.
- (2) Volume rate. The unit price of water depends on the amount used, however increases or decreases from the government discretion.
- (3) Rate situation. The rate per unit of water cost increases during the day and decreases its cost overnight. During the summer season increases its cost and during the rainy season reduces its unit price.
- (4) Rate intervals. The unit price of water increases as a function of the volume consumed. From intervals consumer prices increase as consumption exceeds the allowable thresholds apply.
- (5) Fees thresholds. The unit price of water is constant as does not exceed the threshold of comfort. Once assigned exceeded consumption, a logarithmic increase applies.
- (6) Self financing rate. The unit cost of the service is established from household income and a threshold of comfort. Once over the limit, the cost increases for every extra cubic volume.
- (7) Rate subsidy. The unit cost of water service or laminated involves a standard fee and a subsidy based on a threshold of comfort.

In short, the economic approach argues that the availability of resources is an indicator of the ecological footprint which can be reduced from a balance of costs and benefits. As

natural resources are scarce, the corresponding increase in rates would guide the consumption of other resources more availability [9]. Meanwhile, natural resource endangered species could be preserved as it would be protected by the high cost of their consumption, however the consumption of a resource, from the psychosocial approach is determined by processes of social influence. At least the psychology of sustainability has established two processes influence an order or direct majority and a minority or indirect.

The majority influence suggests that the systematic use of a resource is determined by the power of majority decision. If the bulk of the population has a habit of daily grooming, then the individual will be influenced to adopt a style of anthropocentric life where water resources are considered an exclusive service for current human needs regardless of the capabilities of human generations later and the needs of current and future species [10]. The majoritarian model is straightforward because through considered an expert source may influence the decision of the individual consumer. Indeed, the conformity of the individual is the result of the controlling influence.

In contrast, argues that minority influence consumption of natural resources due to the identity established by the individual to the group around him [11]. Thus, grooming style may vary by group life in which the individual is inserted. If the group has a policy of grooming with a minimum of water, then the individual will perform that action regardless of the availability of water [12]. This is an indirect influence as lifestyle impacts the future rather than the consumption decision in the present. Therefore, innovation is the main consequence of the minority influence. Both processes of social, majority or minority influence seem to obviate the availability of resources that economic approach shows as an essential factor, are nevertheless relevant because warn that regardless of the amount of consumable water, decision making present, or future is determined by the social or group standard norm.

However, both the economic approach and the psychosocial approach seem to ignore the impact of the media since considered as means rather than as transmitters of information [13]. Television, radio or newspapers to be conceptualized as diffusers located to the facts concerning water availability and water consumption as a consequence of a relationship of costs and benefits (economic approach). Or conflicts between authorities and users are understood as the result of the majority or minority influence (psychosocial approach). Conversely, if the media were conceptualized as sources of influence, then the conflicts between authorities and users about water availability, suburban supply, charging system and residential consumption, would be considered as indicators of the impact of media framing public opinion.

From an economic perspective, the Sustainable Development of water in Mexico, Federal District, for a tariff system that has been set as the water availability has increased from 300 liters per day per person with a unit cost of, 025 pesos in 1950 is indicated 120 liters per day per capita in 2000 when it reached an average of 50 pesos per volume of bi - monthly consumption [14]. However, the collection system has been questioned by the psychosocial approach which warns a series of disputes arising out of drinking water and related - ph.

From the perspective of psychology of sustainability, the media by emphasizing the conflicts between local authorities and users of public drinking water, influence public opinion [15]. In this sense, systems theories, technological, informational and communicational have advanced the hypothesis of setting the agenda from the analysis of the frame of the facts to reveal as producers of information to the media, as mediator to the opinion citizen and targeted policy initiatives law. This letter presents the picture of water availability about human consumption to contrast the economic approach against psychosocial approach to highlight conflicts arising from supply policy and the local collection, conceptualize and discuss their impact on public opinion, as well as the styles lifestyle of users.

If the media, as stated in the psychology of sustainability, presented conflict as central themes of water problems and they blame the authorities for inefficiency rates and expose closures avenues, boycotts facilities or kidnappings pipe as evidence of ungovernability that inhibit local sustainable development, then: what is the proposal of the media for the sustainability of the supply system and considering their frames collection of facts? The conceptualization of the role of the media contribute to the discussion about the role of the media, authorities and users as actors-oriented water sustainability in the demarcation agenda.

## 2 Theories setting and framing

Theories of Technological Systems, informational and communicational have focused on explaining the relationship between resource availability and human lifestyles [16]. In this sense, the theoretical and conceptual approaches that will then discuss conflicts arising from the supply system and collection of drinking water in Mexico, Federal District are exposed.

The General Systems Theory (TSG) argues that every living being exchanges energy with its surroundings. Such transactions configured systems, which can be analyzable as energy flows in which the energy input redistributes functions in the system to such a degree that stabilizes or destabilizes as appropriate. Such energy exchange may involve an energy disturbance. In this sense, a system encodes and decodes its distribution channels to address the decreasing or increasing demand. Thus, the production of a system is a function of energy input.

TSG integrated a set of theories that include universal principles of integrative and dissipative systems. In the first case, the semi-open and semi-closed subsystems configured integrative systems because each information unit is linked to conduct a unidirectional transfer of an information exchange. In the second case, the dissipative subsystems are exogenous or endogenous closed or open elements, and in which each unit of information is encoded to be preserved without changes that could mean you transform its structure [17]. Indeed, the TSG states that every system is anchored to a network of causes and effects, but there are principles that organize, not only to preserve its structure but to transform its relations with other similar elements of the environment. For this purpose, permanent communication channels between each unit are required systemic. In this regard, the logistics system determines the function of each structure factor or indicator.

Although the TSG explained the energy balance between systems and subsystems in the case of informational and communicative, this balance seems to be confined to the acts [18]. If every living being carries significant acts, if every significant act is related in its vital balance, then there will be no significant events related to imbalances with the collapse of the information system. The evolutionary development requires significant events related to personal or group experiences. Every act is an indicator of human development. Even those acts are confined to individual significant development in the environment, i.e., relationships between individuals and groups, determine the following acts of the person. Therefore, the Theory of Ecology Development (TED) argues that if we analyze the deliberate acts of people more than their speeches, find the indicator of each subsystem.

In relation to other theories, TED includes elements that are compatible with the TSG. In the case of macrosystem, which includes all systems, subsystems, factors and indicators, TED, like the TSG, it states that the goal of a system is its systematic reproduction [19]. This is a cluster of interrelated such that the absence of any new configuration involves units. The change from one configuration to another is exercised by different sources; however, each unit is proud to be original because the result of such a configuration is unique, although the process is the same. So that the macro is changing between each unit.

The TED pioneered around the analysis of the content of a message, analyzable from its contextualization, framed and symbolic intensification [20]. Such is the case of information mediated by television, radio, print and Internet. In this sense, environmental psychology, discipline which subscribes the TED, made systematic observations of scenarios where conflicts over territory and appropriation of public space are significant indicators of the impact of public policies. In the case of water supply policy, environmental psychology has contributed to the clarification of the meanings derived from a situation of scarcity, shortages and unsanitary conditions. These meanings are essential to explain the establishment of a citizens' agenda for mobilization for water supply in a demarcation.

Theory of Agenda Setting (TEA) to explain the informative bias and the influence of media coverage on the topics most discussed by public opinion [21]. The TEA considers the media as a central power capable of defining the critical issues of the political agenda. That is, public policies and public programs would be determined by spreading some problems, which would impact on audiences, who constructed an imaginary and social unrest, the political class would take into account when defining the budget items before during and after local or federal elections. However, the emergence of cyber insecurity and digital video surveillance appear to have exceeded the TEA. As information and communication systems are digitized, the budgets of the TEA seem to explain homogeneous facts in the information society have diversified to such an extent that necessitates the rethinking of TEA.

In principle, establish a correlation between the spread of media content and public opinion, even in the current decade, seems a complex undertaking, since the media diversifies its contents [22]. In the past, set the journalistic bias was justified given the human subjectivity; today the media seem to obey economic, political or social purposes intermingled with one another that makes complicated to demonstrate the kind of bias which could locate.

Since the focus of the TEA, the relationship between the media and the state is explained by citizens [23]. That is, the formation and development of public opinion over the last four decades of the TWENTIETH century, was explained by the occurrence of widespread propaganda film, newspaper, radio or television. Society Mass was considered the effect of propaganda strategies that impinged on affection rather than the rationality of the audience, viewers, subscribers or readers. It was a simple mechanism: the emission of phrases and images had a direct impact on

the beliefs and attitudes, in the absence of the formation of expectations, knowledge or criteria. In this process, perceptions seemed to be influenced by the messages, since it was an automatic mechanism without information processing.

The formation of attitudes toward the media and their messages involved direct activation of images and phrases with procedural memory [24]. As messages were transmitted, its duration and repetition seemed to activate previous experiences and attitudes and thus were spontaneous actions without requiring any mental arithmetic or inquisitive reasoning. As part of the psychology of the media, their propaganda effects in the formation of beliefs and attitudes, studies of agenda setting suggest that there is a causal relationship between the contents of the media and issues of interest public opinion. The media to the issues reported by opinion polls and found positive and significant relationships, the formation of beliefs, perceptions, attitudes, intentions and behaviors seems to explain the second principle of TEA, namely: the spread in the media contents influence the political agenda, as public opinion minimizes or maximizes the issues to such an extent that the political class builds the agenda based on the frequency of issues surrounding spaces and channels of expression.

It is a systematic and automatic processing of information. In this model the experience of receiving information communication active decisions that will affect the prospective behavior. The spontaneity of a message could have a direct relationship with the heuristic reasoning. In this sense, the theory of Forward - Looking Decisions (NT) argues that in situations of uncertainty, decisions of individuals are influenced by “mental shortcuts” in which a story about insecurity trigger distrust, fear or anger.

To the extent that insecurity messages are issued by the media, they influence an automatic mode in memory and the decisions of individuals [25]. The continued spread of insecurity in the audience would lead psychosis and hysteria on the part of those who have been persuaded by the media. In this sense, the Theory of Probability of Developments argues that information is processed in peripheral routes related to spontaneous decisions and improvised behavior, as well as central pathways involved with decisions and deliberate actions. These information processing is called as “need for cognition”, defined as the biased information processing carried out by individuals at the time of being persuaded by a message.

However, the need for cognition would search for information in a bias that is to accept information that corroborates the beliefs and reject that which the questions [26]. In this regard, readers of a newspaper appear to sympathize with those briefing notes that complement their beliefs about specific facts about a topic. In contrast, the notes refer opposing events to his convictions would have a greater persuasive effect if they are rejected at first instance by the recipients, but sow doubt themselves to such a degree seeking information to rebut the contrary message and after contrast information, they end up changing their convictions.

The TEA raises an explanation on why the media skews their briefing notes and determine the topics of discussion in public opinion [27]. The TEA argues that information is processed by communication professionals, advertising and marketing to modify the content based on internal policies. The TEA biased warns that each message is not sufficient to be an indicator of manipulation, it is only transformed into a phrase, spot, image, news or opinion made. In this sense, the informative bias refers to the assessment of a third element affected by the relationship between media and audience. It is other media competing with the average highest - *rated* and, in view of its competence, is defined as a means of controlling and manipulative audience.

To say that the media, especially television, manipulate the audience to make them captive consumers of the darkest interests, it is the argument of the Theory of Remote-Control Society (TST). From the socialization process rather than receiving media, media effects involve information learned by the audience based on images rather than speeches [28]. The image seems to have shifted to the speeches. Coupled to the image, the spots replaced the sociopolitical speeches. Each way relationship between image and viewer unveiled a remote control society, manipulated, coopted, subverted and undermined their traditions to homogenize its consumerism. The relationship between spots and consumers to suggest that the influence of television makes it even irreplaceable Internet. Although the language of cyberspace is iconic representational, the Internet cannot replace television as the audience fills the prime time for more than psychovisual iconic product. Precisely in this process is the captive relationship between television and audiences.

### 3 Studies agenda-setting

The analysis of the relationships between systems, mainly communication can be performed from Theory of General Systems (TSG) argues that every living being exchanges energy with its surroundings. Such transactions configured systems which can be analyzable as energy flows in which the energy input redistributes functions in the system to such a degree that stabilizes or destabilizes as appropriate. Such energy exchange may involve an energy disturbance. In



this sense, a system encodes and decodes its distribution channels to address the decreasing or increasing demand [29]. Thus, the production of a system is a function of energy input. The TSG was the first proposal for the study of human communication. Since every living creature demand, processed and consumed, it is necessary to consider living beings as systems not only energy, but also technology, information, communication and attitude.

Studies of the effect calendar originated in research conducted which established a positive and significant correlation between the information disseminated by the media and the issues raised by the public during election campaigns the EU [30]. The two principles of AST were built from this study that corroborated the assumption of informational bias and manipulation of public opinion. From the two premises, studies that tried to emulate the original study were developed. Some research advocated to show the trend of the agenda of the media in simultaneous periods. Correlated topics disseminated by national newspapers and broadcast content in news of national chains. As the news increased their content, topics covered by the press also increased. The category with the highest circulation was based on the economy and the spread was less corruption. During the period 2000-2005 the agenda items were similar in both the print and electronic media. crime and economics, broadcast frequency is similar in newspapers and newscasts: If two contrasting themes. Unlike the first study regarding the establishment of the agenda, the correlation between the subjects of different media opened the possibility to compare the construction of the agenda from various information and communication sources.

Established significant differences between two local newspapers regarding six general topics: housing, beggary, health, economy, illegality and community [31]. These results contrasted the hypothesis regarding the differences between information sources and heterogeneous effects on public opinion. As information sources diversify their content, would have a differential relationship with your readers, without implying a causal relationship, local print media having a greater number of subscribers, according to the studies reviewed, have a lower incidence in those readers with basic studies and migrants.

Comparison of media coverage at local and national level, could be defined by the magnitude of the news. It is a hyperopic effect is spread mostly perceived as distant facts in reference to the unconcern of local events [32]. Established significant similarities between the local press compared to the national movement in the rescue of the Chilean miners known worldwide for its social relevance. Because insecurity is a global problem, it is expected that regional or local newspapers spread over the events of violence, crime or discrimination occurring outside the demarcation. The media farsightedness explains the citizen farsightedness consisting discuss issues perceived as distant and therefore worrisome, but inaccessible in reference to nearby events that force people to take precautionary measures and actions aimed at the preservation of order and public peace making. In this regard, it is expected that the inaction of citizenship is justified by the closeness of the facts of insecurity and coverage of national events.

Nature is significantly influenced by many different contexts. Nature can be represented as health contexts or tourism, science, academia, politics, agriculture, law, industry or commerce, awareness, management or pollution, disasters, radioactivity, socioeconomic and disease, nationalism, naturalism, expansionism, catastrophism, principles of sustainability, territorialism, economist and legalism, nationalism, regionalism, localism, anthropism, abiotic, baptism, climate, energy and water [33]. Contexts include actors such as; communities, officials, environmentalists and experts. Contexts and actors are directly and significantly related. Community development and welfare. Officials with development, sustainability, freedom and solidarity. Ecologists with sustainability and freedom. Experts with development and solidarity. Even contexts determine the actions of the actors. Aquifer situations, tariffs, supply and restoration demonstrations affect demand.

## 4 Framing studies

Nature is mediated by a heterogeneity of frames. water plan, nuclear energy, foot and mouth disease, radiation and mad cow disease, perceptibility, rationality, morality and prescriptivist, dehydration, risks, death, rates, cuts and illegal charges environmental protest [6]. If studies of the effect agenda advocated to explain the relationships between the contents of the media, issues of public opinion and the areas of public policy, studies framing effect warn that the style of coverage and media penetration incident directly in the socialization of citizenship. It is a vicious or virtuous circle in which diffusion of the facts is an indicator of lack of governance or democracy that feeds back the discussion topics of public agenda. Referring to the amplitude of the media, authoritarian regimes seem to build relationships of distrust and democracies seem to build trust between citizens, media and politics res.

Found positive and significant relationships between three media (television, radio and press) with respect to the socio-political situation in 122 countries. As the coverage and penetration of

the media intensified, it is contributing to increased democratic practices [34]. The differences between television, radio and press corroborated the assumption around which the media contribute to building a participatory democracy. In the case of the press, its reduced coverage differed from the levels of expectation corresponding to the other two media. The extent of media coverage and penetration seems to be the factor that most affects the construction of a participatory democracy.

Conducted a study that correlated the prominence of media, public and political arguments. They established positive partnerships between public and political arguments with media arguments in three amplitude levels; low, medium and high [35]. When comparing media discourses of high and low influence, the authors found that the associations were significant at one level of intermediate range, neither too high nor too low. That is, the influence of the media on public opinion and political campaigns only becomes significant at a level intermediate coverage. Those media with a wide spread or low amplitude did not significantly influence public and political speeches. Such findings are relevant for this study because in the case of print media, those of national circulation or local circulation could not influence public opinion of a demarcation.

Unlike calendar effect studies, studies framing effect observed that the communication style affects more than the amplitude of the medium [36]. From the assumption that the establishment of the agenda would be indicated by framing effects rather than the correlation between media content and themes of public opinion, A systematization of the news frames and he found a positive relationship with the themes of public opinion. Intensified editorial and allusive notes to a war in three national newspapers corresponded with increasing attitudes toward war. That is, the print media locked their news with statements criticizing the actions of the Spanish government towards the conflict EU-Iraq and it seemed to affect attitudes toward the war policy of the US, as well as a positive relationship between the number of frames and attitudes towards Saddam Hussein. Only in the case of ABC newspaper the relationship was negative since the absence of editorials and notes increased attitude towards the leader of Iraq.

The framing effect seems to have a close relationship with the management of information surrounding the subject matter, the formation of attitudes and decision-making. In the work of the framing effect had an indirect relationship with intent [37]. Through certain font, styles coverage and dissemination influenced the decisions of individuals. Comparing indirect relationship with the framing effect seems to have been increased by the mediation of the credibility of the source. It is possible to assume that the information and communication style of the source appears to have influenced decisions to conduct a behavior linked to the object frame. In the case of insecurity, style communicator could influence the precautionary intentions of hearings. In the case of print media, editorials and opinion columns from a reliable source could impact precautionary measures by some readers.

In summary, studies framing effect appear to be a bridge between the calendar effect and intensity effect. Unlike these, studies framing effect is limited to explain the effect of the policy of the media on individual cognition [38]. It is a complex process in which the number of messages and expressions of public opinion would be related by communication styles and styles of expression. Even the persuasive power of framing seems to increase with the styles involved in the dissemination of a message.

However, the explanation about the direct and significant effect between dissemination strategies and comments from public opinion seems to be affected by various factors [39]. Effect intensity studies have established positive relationships between political ideology, level of education, length of residence and sex with respect to news consumption. They have also diagnosed perceptions of citizens regarding the contents of the media.

## 5 Studies priming

The effect of intensity explains the relationship between the features of diffusion and perceptions, beliefs, attitudes, knowledge, motives, decisions and actions of individuals. While the sentences of the media on an issue or have a persuasive deterrent purpose according to the source and type of receptor, the formation of attitudes obey two deliberate and spontaneous processes occurring in the personal cognition [40]. The media can disseminate messages with ideological left or right, this information would compete with other messages that the recipient may well be internalized. In the case of print media, readers would need to decode phrases and messages that fit their beliefs, if any, process information contrary to their expectations. Such a process would involve a deliberate, planned and systematic away from passive readers strategy. Whereas the population reads a book a year and a half, automatic processing seems to explain the effect of intensity.

Rather, the public perception about the contents of the press seems to be closer to mistrust. Found higher percentages in the negative perception of the press [41]. For the most part, readers consider the contents incite violence. In this study, activation of emotions such as anger, sadness,

disgust and insecurity could be related with disseminated by other media that being associated with press releases complement a cycle of persuasion events in which the media avocados would be massive deterrents scenarios show the public peace.

Shows that the spread of public safety is proportionately neutral and overcomes the bias for or against the revised 1995-2007 shows, although press coverage is considered fortuitous for citizenship respect the issue of insecurity [42]. This finding corroborates the hypothesis around which the incidence of print media seems to be explained by an automated processing of information rather than a deliberate, planned and systematic. That is, readers of the press, local or national, would be persuaded by content including images and phrases that would trigger past experiences of insecurity, decisions and improvised preventive actions.

From that citizen perceive the media as emitters of harmful content to democracy, equity and public peace, effect intensity studies have avocado to establish the relationship between messages and recipients [38]. A study that established a significant relationship between conservative ideologies and passivity of users. In this work, the complexity of the message seems to influence the active receptor because it encourages their criticism. In contrast, the relatively simple ideological messages, had a greater effect on those conservative audiences tended to innovation rather than conformity. From these findings it can be assumed that the issue of insecurity, the intensity effect would explain the systematic impact of messages on public opinion, more properly their cognitions; perceptions, beliefs, attitudes, intentions and actions in interaction with their socio-economic, demographic and educational characteristics.

Established the direct effect of Internet use (gender, education and residence) on citizen demand for democracy. As men have a higher academic level and have remained in the town, they increase their demands for information related to democracy [43]. Sex reverberated in news consumption on immigration while ideology reverberated in news allusive terrorism. Such findings, for the purposes of this study, could be extended to the notion of public safety. As men, professionals and most established witness acts of violence, crime seek allusive information from the briefing notes of the national, regional or local press. Automatic activation and deliberate decisions and precautionary actions could be due to the occurrence of events biased by the press. This hypothesis could be enriched if the contents of local newspapers with national newspapers are contrasted.

In summary, the studies seem to show that intensity effect journalistic content to be focused on local issues, would trigger emotions that correspond with unforeseen decisions and actions in their readers [44]. Rotating bias in its coverage of the facts and the differences between local newspapers, seem to indicate a network news without restriction despite its systematic dissemination would have different effects in recipients.

Finally, nature has been mediated from differences in intensity and direction. A sample of 73 students from Madrid, Spain established, through the F Parameter Fisher, significant differences between positive thoughts and / or unfavorable receptor priming weak and strong ( $F = 10.35$ ,  $p < .01$ ), reception of weak priming led to more unfavorable thoughts receiver strong priming group. Regarding quality message interaction and self-affirmation ( $F = 3.18$ ;  $p = 0.07$ ), the weak priming influenced more assertiveness that in the control group. Mateu et al. (2010) with a sample of 139 news demonstrated, through a content analysis, the similarities between national and local coverage around a protected area context. Such convergences activated the priming in both national and local public opinion.

From the studies cited, the *sustainable media coverage* can be defined as *receiving contexts* (setting), frames (framing), intensities and directions (priming) around the news of *scarcity or abundance, supply or shortage, leaks or repairs, savings or expense, penalties or incentives, decreased or increased rates*.

## 6 Methods

It conducted an exploratory, qualitative and cross sectional study. A convenience sample of 103 informative extracts around scarcity, shortage, poor health, conflicts, leaks, repair, boycotts, cancellations, penalties, complaints, sites, rallies, demonstrations, participation, subsidies and tariffs in Iztapalapa, demarcation was made to eastern Mexico, federal District February 2000 to December 2012. the criteria of choice of the extracts were national movement, spatial reference, current information, extension of content, clarity, statistics and public opinion polls.

We used content analysis matrices in which information on date of publication, source, header information and extract emptied. It should be noted that the content analysis matrices can be used to set the frequencies of the briefing notes and their weighting from assigning a value to each selected header and extract. Later, in a similar matrix column they included contextualization, framed and intensification to assign a value depending on the type of media coverage.



After selecting the messages, they were structured matrices for coding, weighting and summation. He was assigned a value of 0 to those briefings that included information out of the problem of “shortage”, “quality”, “subsidy”, “sanction” or “malaise”. A value 1 to those notes which included some of the keywords and statements by some authority or user was assigned. Value 2 corresponded to those notes which included the keywords that described the water situation. Finally, the value 3 assigned to those notes where extreme situations of vulnerability, marginalization, exclusion and resilience are included.

*Weighting.* Once selected messages were structured matrices for coding, weighting and summation. The variables (setting, framing and priming), dimensions (leaks and rates) and indicators (egocentrism, anthropocentrism, Ecocentrism, biosferism and hydrocentrism for setting, personal, residential, neighborhood and delegational for framing, low indirect intensity, low intensity direct, indirect medium intensity, medium intensity direct, indirect high intensity and high intensity direct priming) were codified in analysis matrices in which dates, fonts, title, abstract and coding news emptied.

A matrix was used for each interaction (devastated, leaks and rates) between water situations and lifestyles. Matrix analysis was used to obtain an index of water mediation. 0 = egocentrism, 1 = clientelism, 2 = governmentalism, 3 = anthropocentrism, 4 = ecocentrism 5 = biospherism, 6 = hydrocentrism, 7 = opportunism, 8 = sensationalism, 9 = sensationalism: Regarding the construction calendar values were assigned 10 = 11 = catastrophism and indifferentialism. Regarding the frame: 1 = staff, 2 = residential neighborhood 3 = 4 = 5 = metropolitan borough. Finally, the intensity of the message: 1 = low intensity indirect, direct intensity 2 = low, 3 = medium intensity indirect, direct 4 = medium intensity, 5 = high intensity indirect and direct 6 = high intensity. Coding criteria were established from the ordinal level of measurement media coverage.

The coding is according to the Theory of Production of Communication and Social Representation Agenda. This implies that the results of matrices brandished be interpreted in the light of the three theories if only in an exploratory approach. Such approaches pose contexts, frames, intensities and directions mutually inclusive. Thus, it is expected that news with a score of 4 (hydrocentrism) for the context, corresponds to a weight of 5 (metropolitan) and 1 (low indirect intensity). These scores demonstrate a consistent media coverage.

Notes and informative editorials were collected regarding the water situation in the demarcation of study. Subsequently, the information considering the approach of the Theory of Establishing the relative bias of the facts Agenda from the frame of information in a style that prevailed likelihood or verifiability codified. We proceeded to qualify by judges the contents of the briefing notes regarding the charging system. Finally, the information in another matrix for the presentation of results and interpretation of findings concentrated.

From the sum of each weighting, the index Framing the water situation (IESH) was established. The score maximum likelihood (9 ratings multiplied by three peaks framing = 27 for each keyword) was 135 as each keyword was considered as a dimension framing (5 keywords, “shortage”, “quality”, “subsidy”, “sanction” and “upset” by 27 peaks framing). Close to 135 points values were considered as evidence of bias informative about the framing of the facts and scores close to zero were considered as evidence of no media coverage of the local water situation.

Medialization very high. In disseminating messages predominantly anthropocentric context and direct delegation frame with high intensity. High media coverage. Dominate the news with governmentalities contexts, deflectional frames with high direct current. Moderate media coverage. The briefing notes are promoted governmentalities deflectional contexts and frames with high direct current.

## 7 Results

The weights for each of the keywords of the selected paragraphs. Framing Index of Water Situation (IESH) reached 102 points being in a moderate position. Such findings show that media coverage about the water situation in Iztapalapa tends to skew the “malaise” of users in relation to the “shortage” and “quality” of public service. The results show a very low near zero regarding the “subsidy” government level, and “sanction” regarding storage dispended. It seems that the print media tend to cover the events from close to the perception of users regarding their water situation criteria.

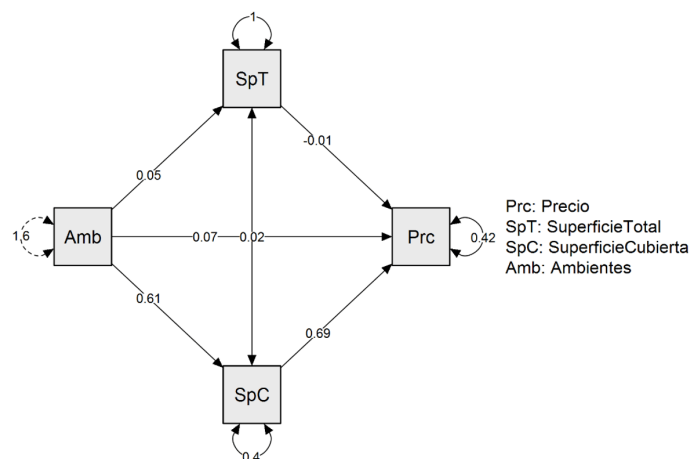
In the case of the authorities, the press seems to regard it as a determining factor in the situation and skewing information notes concerning quality to users include statements discrediting the public network. If each briefing note with the keywords and coding criteria for weighting the framed newspaper analyzes, they draw attention to the notes III, VI and VII who reach values of 8 points of 20 possible.

In the specific case of notes III, VI and VII “They fight for water in Iztapalapa”, “A viacrucis water supply in Iztapalapa” and “Water supply is in crisis in Iztapalapa” the press just simply

magnify the situation desists and discomfort of users: “150 people waiting since dawn, at the junction of Villa Franqueza and Villa Ximena, the arrival of pipes for literally peeresses offering tips operators”, “Sitting on the bench”, “Low the hot sun and more than four hours had to wait Aaron” and “is the sun re hard”,“complains Almirella Cristina, 77” . This is coverage where “quality”, “subsidy” and “punishment” were not even mentioned explicitly or implicitly. In contrast, the emphasis in discomfort brought about by the shortage is consistent in all three notes.

Despite the bias around the discomfort of users, notes III, VI and VII did not accumulate a high value framing since their contents do not involve other keywords that might encourage government action or social mobilization. Print media only realize water situations involving degrees of vulnerability, marginalization, exclusion and resilience user’s demarcation. Regarding notes V “Residents of Iztapalapa take eight days without water” and IX “Meters recorded air not water, alerting neighbors”, both accumulated 16 points from 20 possible, only omitted the quality of public service in the case of the note V and subsidy in note IX. We can see that the notes have a bias of the civic organization “tasks are distributed, even” throwing water “if a patrol that requires you to close the water reaches record”. Or, the press seems to justify the discomfort: “A although has meter, it does not reflect the situation in his family.” Both notes indicate an extreme situation where users have been driven to organize and justify their future acts to supply a service perceived as deficient.

The national press seems to skew their coverage of the events of shortage, its causes and consequences in the demarcation, but not include in your note’s aspects allusive subsidies and penalties, print media seem to fit the situation to a network of vicissitudes before which, users tend to adapt organized or impromptu. National newspapers, during the period from 2019 to 2022, appear to exhibit an inherent water situation to the dynamics of the demarcation since Iztapalapa is considered an area of scarcity and availability per capita. Even the briefings exposed, seem to corroborate the assumption that situations of shortages tend to differentiate versions of the authorities and users, although it is the same facts, the press seems to agree that the shortage is a problem that I could not go beyond the civil unrest (Figure 1).



**Figure 1** Mediation model of media determinants of water rates (Source: Elaborated with data study)

Newspapers seem to indicate a perception or feeling of citizen unrest and at the same time a number of strategies that neighbors take in extreme situations, but beyond resilience, social mobilization is very far to be triggered by low water availability. In this sense, the omission of the authority as a guiding principle of public supply seems to corroborate hypothesis concerning the demarcation is being governed by a patronage system in which the provision of water through pipes is part of public action organized to minimize the effects shortages in Iztapalapa. As the shortage intensifies, the authorities, as may be inferred from newspaper reports, increase their supply chain and users will be more exposed to stress that this implies.

Before presenting the results of the media coverage of sustainability, a diagnosis of the National Water Commission (CONAGUA) presented in 2007 on the tendency of the water situation in Iztapalapa. These data exhibit a moderately low water situation in terms of availability and population density. If there is a correspondence between institutional diagnoses, mediations and representations, it could predict a moderate media coverage in which representations would be moderate. However, water Iztapalapa warns media coverage in a different situation.

Only in the case of tariffs, the media coverage corresponds to the diagnosis of CONAGUA. Regarding the shortage and leakage, the media seem to exaggerate both situations by promoting

anthropocentric mediations in deflectional frames with high intensity and direction of impact of the situation on the inhabitants. The differences between messages from newspapers and diagnosis of CONAGUA involve a thorough discussion of its dimensions and indicators.

In the mediated shortage prevails an anthropocentric agenda that newspapers write their notes stating that nature is a resource that should be distributed equally to the exclusive use of human bypassing other species, animals and plants, forgetting that humanity only it is part of the ecosystem. When framing media coverage of deflectional desists, rotary forget that nature is interconnected. The Valley of Mexico basin, being connected to the basin of Tula, impacts on water availability of the species that inhabit both ecosystems, if there is an imbalance between the two basins there is a crisis in the species that inhabit them. One consequence of the shortage as anthropocentric schedule is the intensity and direction that newspapers printed in their messages when they describe the consequences of shortages in the economy or the actions of people. That is, the press is influenced by an anthropocentric ideology from which produces and broadcasts its news.

Regarding the media coverage of leaks, rotating the agendum in a government dimension. This means that leakage attributed stringencies government rather than to the deterioration of infrastructure or inefficient construction companies who developed the work. By framing the information in a borough level, the daily reinforce the idea that metropolitan authorities are responsible for the problem. Consequently, attributing responsibility to the State for the amount of wasted water, places the inhabitants as victims of water policy.

Rates mediated and diagnosis of the CONAGUA agree that the situation is moderately sustainable. Both from a governmental agenda and hydrological diagnosis, agree on the need to raise rates and fees to bring a sustainable price. Even the newspapers seem to reinforce the idea that the only solution to the equitable distribution between current and future generations, is the increase in tariffs, sanctions and incentives for greater investment and hedging. Another aspect that coincides newspapers and experts CONAGUA is in delineating the tariffs according to areas of consumption. While rotating frame the information to delegations, the CONAGUA sets quotas from such demarcations. Both seem to agree that the price of the rates directly impacts the economic well-being of residents.

From these distinctions, it is possible to infer that the press mediatizes water sustainability from contexts, frames, intensities and directions that favor self-centered, patronage, and anthropocentric water policies governmentalities sidestepping altruistic cultures, Eco centrists, biseriates' and hydro centrists. In this sense, media and representational water sustainability studies seem to move towards the legitimization of sustainable water policies in their finances, forgetting that there are other alternatives that guarantee sustainability, inclusion and equity. That is, media studies and representational seem to demonstrate that sustainability is possible as long as it is through policies that encourage water recycling, penalizing the waste and redistributing consumption and the cost of drinking water.

In contrast, the present study has explored the dimensions and indicators that allow a description, explanation and understanding of altruistic sustainability, eccentrical, biosphere and hydrometrical.

## 8 Discussion

In Mexico, Federal District public water service has been irregular in their supply in some districts. Such is the case of Iztapalapa in which the press has made a focus on the shortage, leakage and coverage rate. For its part, the public has manifested itself in the absence of water and inequitable payment system. The interrelationship between the three factors is substantial to note the establishment of a public agenda on supply and prices.

The state of the art has analyzed two styles of politicians, media and citizens ordered by two logical speeches credibility and verifiability. The scapegoating of any of the other actors and self-victimization are indicators of verisimilitude. In contrast, the responsibility about the data describing the problem is an indicator of verifiability. From both logical, it conducted an exploratory and retrospective study with a probabilistic sample of notes concerning the water situation in Iztapalapa during the period February 2000 to December 2012. The notes were coded and weighted in a Mediatization Water Index. The results show that the shortage (42 points of 220 possible) the problem was more widespread by the print media. In light of the theories and studies reported the incidence of the press on public opinion and the establishment of a public agenda through local collection system he was discussed.

This work has established a high media coverage of the shortage, leaks and rates around public drinking water. From this finding it is possible to consider that environmental policies related to the supply network would be de-legitimized by the print media in the Metropolitan Area of Mexico (MCMA). That is, the tendency of media power around the water shortage problem to

introduce, leaks and tariffs as critical issues on the public agenda. In this sense, the looming shortages in the coming years will be contextualized, framed and intensified by the media as an arena of competition for resources. Since the media coverage of water scarcity includes compelling images that influence public opinion, users of drinking water will increase their disagreement with the authorities. In such a situation, conflicts over water supply foster social and political changes, mainly in the design of public policies.

In a context of scarcity, water situations compete with media coverage in the design of environmental policies for the care of vulnerable, marginalized and excluded from water service sectors. To the extent that droughts flood the media coverage fester will intensify to show audiences that human lives are the priority of the state rather than aid to livestock and field. National security will be defined by the news segments rather than the supply of natural resources to the population.

This paper has explored five dimensions of the water situation that print media have reported in Iztapalapa. The results show that the press focuses its bias in the description of discomfort and shortages. These findings add to studies by shortage favorable beliefs of scarcity and the consequent savings. In the present study, the shortage seems to explain the framing of newspapers around the discomfort of public service users. That is, in the situation of scarcity and shortage, the press, seems to consider strategies settlers can be linked with their discomfort around water quality and utility rates.

However, significant differences between those who perceive the shortage in their colony and those who consider it a problem of global order. This distinction supports the hypothesis around which the perception of the facts affects a greater extent than their perception through a media outlet. In this sense, this research has established that the media only skews its contents retaking the beliefs of scarcity that users manifested in the demarcation. Apparently, the rotating before trying to influence your readers first belief system used to build their coverage of events.

The national press, in the case of shortage of water in Iztapalapa, seems in tune with the coverage that has the same subject in the Metropolitan Area of Mexico. The action of users has been reported as conflicting demonstrations has since gone from verbal statements to enforcement action. In this paper, it is established that citizen mobilization is more resilient than confrontational. In Iztapalapa, the water shortage seems to be significant since the press reports only intensive efforts grabbing water rather than verbal confrontations, closures avenues, boycotts the public network or kidnapping of pipes. The increase of conflicts reported in the press is evidence of more than hydrological sociopolitical context of Mexico City. Such a finding is relevant for the present work because the supply shortage, not only encouraged, according to the press, the discomfort of users, but also the settlers seem to relate the problems with the tariff system of subsidies and penalties. That is, government action and social mobilization reported by the press, seem to have a meeting. While print media omitted the State and maximize adaptation of users to the water situation, leave a gap between public policy and citizens' demands.

In such a scenario, the system of tariffs, subsidies and penalties appears to be dispensable as the increase in tariffs and reducing subsidies, would have minimal effects on users who are able to wait long hours to pipes, clandestinely milked the public network and encourage corruption around the purchase of water. Even the quality management of water it is a replaceable item for negotiations between users, pipers and authorities.

The water disputes could worsen in areas with high population growth and population density. Water shortages would be one of their most immediate health of surrounding populations polluted water bodies consequences. The water problems in the context of Iztapalapa, Federal District delegation has been analyzed from the impact of the shortage on water consumption. From the perspective of governance and participation, irregular supply has been identified as the main obstacle to sustainable local development. Regarding the socio-cognitive effects, representations and beliefs of abundance and scarcity have explained the waste and resource savings. Even residential dimensions and maintenance of facilities have determined a low consumption correlates with the increase in tariffs, subsidies sanctions or supply programs.

However, relations between supply systems, administration and network users supply are qualified by the media at the time to define and transform the facts in news, features, opinion columns, tables, analysis or debate.

In all these studies, the underlying conflict as the past, present and future themed around the relationship between the per capita availability of water and domestic, industrial and agricultural consumption. As the problems of scarcity and intermittent water service intensified, conflicts over the supply would worsen in boycotts municipal networks, kidnappings of pipes, verbal confrontations with neighbors, rallies and blockades of avenues that lead to riots and mobilizations.

In the context of these conflicts and social change, the theories that explain the coverage of collective and governmental action on this issue and its influence on public opinion are particularly

relevant. Both actions raise -public and social conflict scenarios from which have conducted studies to establish hypotheses concerning the diversification of the problem in line with the heterogeneity of collective action and social movements.

For local development, deterioration of public supply system would be an indicator of corruption and negligence of the authorities and the level of intransigence and conflict between communities and groups contesting control of supply. Public policies focused on water supply, programs clientelist public supply, conflicts between authorities and users, collective action and social movements indicate levels of conflict that the media can reduce or amplify, according to its coverage criteria and expectation. The four actors: government authorities, water utilities, media and citizens groups would be immersed in an environment of water scarcity that determines their actions.

Water sustainability studies have established a significant relationship between shortages and water storage. This relationship has been tempered by the print media in reference to the belief system of abundance or scarcity of water. Research on the subject has shown that anthropocentric beliefs about the abundance of water, lead to the waste of resources. In contrast, the allusive information to the shortage has affected the eccentric beliefs about water conservation.

It is true that the situation of water scarcity influences perceptions, decisions and actions on consumption; but between the facts of shortages and leaks, the media seem to skew the situation to a point that may come to influence the belief system of public service users. For example, a story about the deterioration of the supply network can influence the indiscriminate storage of water and eventually in conflicts by increasing rates and hoarding. Therefore, a systematic review and retrospective coverage of the media in relation to water leaks, could encourage discussion about its impact on the beliefs of the users of the public water network. This preliminary research would be if it is to explain the action organized by users regarding the variability of water availability in a demarcation.

The power of the media on public opinion makes them eligible as instruments par excellence of legitimacy of public policies. In this sense, water problems have been disrupted by the media power, since the levels of availability, supply, hygiene and consumption relating to water shortages, corruption and inefficiency of public service, have been transformed by the media in news, reviews, reports or biased ads. Between environmental policies and the needs of users, the media are especially important. Media coverage of nature defines public discussion on investment, fees, penalties or subsidies. Television news, information radio and the front pages of newspapers directly and significantly impact on public opinion and action. To the extent that the media contextualize, frame and enhance images of the facts, they can reach skew and manipulate their audiences and audiences. In this regard, it is necessary to study the effect of media coverage of the water situations to shape the future of environmental policies relating to drinking water, sewerage and public supply.

For its social relevance, public policies-oriented water supply are disseminated through the media. In this sense, relations between institutions, users and media are a public agenda that substantive issues are processed rationally or emotionally. The rational approach involves discussion of issues such as scarcity, drought, shortage, consumption, saving or recycling water. Often, institutions and media provide data on these issues that trigger their discussion by the public. While the institutions responsible for the public water network and the media try to inform the opinion symphysis, while deliberately or uncharacteristically, influence citizens' opinions on issues of importance: shortages, shortages and, more recently, conflicts between authorities and users by increasing rates in the drinking water.

By reducing or maximize the information, the media deliberately skewing the facts to influence public opinion; but their essential purpose is to determine the political agenda. At the local level, national newspapers showed the inefficiency of local authorities when collect fees and even increase the cost of water supply. In other words, the print media encouraged conflicts between users and authorities regarding debt forgiveness in the demarcation of influence of the party in power and the increase in tariffs in areas of influence of the opposition party.

The media coverage of debt forgiveness for water services, the framing of government inefficiency and the perception of injustice by the settlers could result in an environment of learned helplessness in which government and citizen actions aimed at preserving the availability of water are reduced to isolated and dependent on consumer tariff system events.

Psychological studies on the relationship between political, social and media systems pose that television, radio and newspapers influence public programs through citizen opinion. In this sense, society would act as an intermediary: mediating or moderating the spread of political events. The difference between one or the other function is to build attitudes towards the political system.

If the public believes that there is a balance between political power and media power, then we are witnessing a phenomenon of restraint in which two factors, one media and other political interact, to explain the emergence of social movements. In contrast, if public opinion considers



that there is a hegemony between one or the other power, either media or political, then it is a phenomenon of mediation in which citizen opinion regulates the flow of information to balance the disparity of power.

Both phenomena, moderation and mediation, citizens located at an intermediate stage in which the media agendas seem to influence political agendas. That is, the issues broadcast on television, radio and press, despite its diversity and differentiation, influence building consensus when prioritizing certain problems, meet the demands and program strategies intervention. Moderation of public opinion is a socio-political system in which citizen participation unbalances the powers to subject to scrutiny and citizen initiatives. On the contrary, mediation of citizens about the influence of the media on political systems is an undemocratic system that deprives ungovernability.

Because the moderation of public opinion in media and political differences seem to be the preamble of participatory democracy, it is necessary to discuss the process by which the media influence public opinion and this on the political agenda. In sustainable cities, the drinking water system includes a set fares and availability per capita consumption; however, in the case of Mexico, Federal District, subsidies are essential for water supply in the colonies where the public network intermittently part redistributes water resources. In the Mexican capital, subsidies, penalties, cancellations, adjustments and stimuli, being an attribution of deflectional authorities are contested by public opinion and are a central issue on the agenda of the national press. It is a controversial situation where the institutional, political actors and citizens actively participate in the discussion of the due process of the subsidy as a central issue on the public agenda, political, public and media.

If heterogeneity of these agendas is exacerbated by the coverage of the print media, then it will be possible to observe a systematic way of framing where national newspapers emphasize the increase or decrease of drinking water as a speech constant verisimilitude in political, institutional actors and citizens. As the press reports on the adjustments to rates, build an informative style that justified indignation and delinquency users against a system of poor collection and intermittent service, or show your support for the increase or decrease charging for pre-set volume. In this sense, the newspaper coverage is permeated by disagreements between authorities and users.

While a sustainable system is constructed from rates that reflect the balance between availability and consumption, the collection system in Mexico, Federal District, seems to seek a balance between political agendas, citizens and media. In this process, the types of information the press are essential, since a greater emphasis on raising rates, would imply an increase of conflicts between authorities and users. Therefore, the public agenda is built, according to supply and demand of drinking water, not from its water dimension, but media. In this regard, the frame of the press is essential to explain the influence of public opinion editorials and statements of officials responsible for regularizing the public supply network. In other words, the styles of news stories seem to encourage more balance statements from those involved that an imbalance related to the waiver of any authority or citizen mobilization around the regularization of service, water quality or prevention hydro-borne diseases. This is a scenario in which the press does not seek to establish their agenda, rather its aim seems to be geared to the incommensurability of the problem and the relativization of proposals.

The shortage of water in the demarcations of the Federal District with low water availability, population growth, residential density and industrialization, a scenario of scarcity and shortage, from which conflicts indicated by disagreements, verbal and physical confrontations, boycotts are generated supply network, kidnappings of pipes, closures avenues for demonstrations and rallies around the demand for regular supply of water.

## 9 Conclusion

The analysis of the frame of the media, particularly the print media, it is essential to clarify the prevailing issues and their insertion in the local civic agenda, political and demarcation in the surrounding information concerning the supply shortage, government actions and the corresponding mobilizations. From Theory Establishing the Agenda and studies concerning the framing of the media have shown two logical: the credibility and verifiability. The first is to spread the coverage of events from the State responsible for the quality of its public services to the detriment of the quality of life of citizens or hold citizenship wastewater to the detriment of vulnerable, marginalized or excluded from public service areas. The second logic-that of verifiability- operates under the frame of the facts in such a way that readers can collect the information reported by the newspapers to issue a rational judgment about it.

For example, studies on media coverage around the water-policy in Iztapalapa, Mexico City, situation have established direct and significant relationship between shortages and conflicts between authorities and users of the public network Water. A descriptive study on the content of the notes of newspapers and found an increasing trend of citizen mobilization. Users went from

verbal statements to direct confrontations with the authorities, for example, closing avenues as leverage for regular water supply. In this regard, using a regression model.

A direct, negative and significant relationship between water demand and increased tariffs. According to the national press, collection system, and governmental instrument main strategy for sustainability of demarcation, it led to an increase in mobilizations for regular water supply. For his part, analyzed the notes of the national newspapers regarding citizen participation in water supply in Iztapalapa. He found a tendency for the media to frame citizens' actions as inexorable government actions, ie, the press framed users of drinking water as violent, as their actions obey more to hoarding and marketing of water your personal needs.

Finally, a study carried out with editorials, columns and reports written on the same demarcation press, found indicators of social exclusion around the water service. The newspaper coverage on the kidnapping of pipes and grabbing water were considered as indicators of social segregation of water resources and services.

However, studies demonstrated a causal relationship between the policies of sanctions and incentives for water savings and substantial increase in rates. In summary, studies on water shortages have highlighted the emergence of conflicts between authorities and citizens as scarcity intensifies. From these findings, he discussed in this paper the social and theoretical relevance of this problem with the aim of establishing an agenda of discussion around the water problems of the local district.

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